

## CUSTOM ETCH PROCESS ON BULLDOG BUTTON CAPS

Polara offers custom etching on Bulldog button caps such that a city's logo, text, or any logo, can be etched onto the button cap. This etching is just a light etching, on the top surface of the 316 stainless steel button cap, and the process leaves a black, carbon residue. When we started offering this process we had no idea how long the carbon residue would last in relation to environmental conditions such as moisture, sun, salt, chlorine and other oxidizers in the typical environment. In addition, people touching the button when they push it will wear away the black carbon. The etching is not very deep so heavy use (hand touches) will eventually wear away the etching. Once the carbon is gone, there is no guarantee the image will still be easily visible, and wear from people's hands will also cause the image to wear away.

**Polara cannot provide any guarantee on how long this carbon residue, or the etching will last, so the 5 year warranty provided on the Bulldog does not include this etching process.**

There is an additional process that can be applied, at additional cost, that will extend the life of the carbon and etch. A clear powder coat can be applied that should add years to the life of the etch, but Polara cannot estimate, or guarantee how long, because high volumes of touching/pushing will wear away the powder coat, and eventually the carbon and etch. It all depends on how much use the button experiences. This additional powder coat process would need to be quoted on a case by case basis, and a minimum quantity may be required.

We share this information so that the customer is aware of the limitations of this process.

Acknowledgement Signature

Customer/Agency\_\_\_\_\_

Print Name\_\_\_\_\_ Signature\_\_\_\_\_ Date\_\_\_\_\_