

Attached is a sample letter for requesting to have an accessible signal installed where it would be beneficial to you.

This type of letter would typically be sent to your local Traffic Engineer, City Accessibilities coordinator, City Council Member or Mayor.

If you do not receive a response within four weeks of your first request, you should send a second letter with a second request.

If you still do not receive a response, you should send a letter to your Mayor or City Council member. Let him/her know you have not received a response to your requests and include copies of your previous two letters.

Today's Date:

City Official:

Address:

Dear _____,

My name is _____, and as a visually impaired pedestrian, I would like to request the installation of audible/vibrotactile accessible pedestrian signal systems capable of using the PEDAPP® smartphone supplement at the following intersections:

- 1.
- 2.
- 3.

These intersections represent the most difficult and dangerous intersections to cross, and many pedestrians can benefit immediately from the installation of this equipment.

The information given by the Accessible Pedestrian Signal is the same information that the visual community has, only in an accessible format. This format is very important to visually impaired persons who are trying to cross the street, but they also give additional information to all pedestrians to use.

I have enclosed a brochure of the type of the equipment that I am requesting.

If you should have any questions, please feel free to call me at _____.

I would very much appreciate a response to my request by _____.

Thank you very much for your time in this matter.

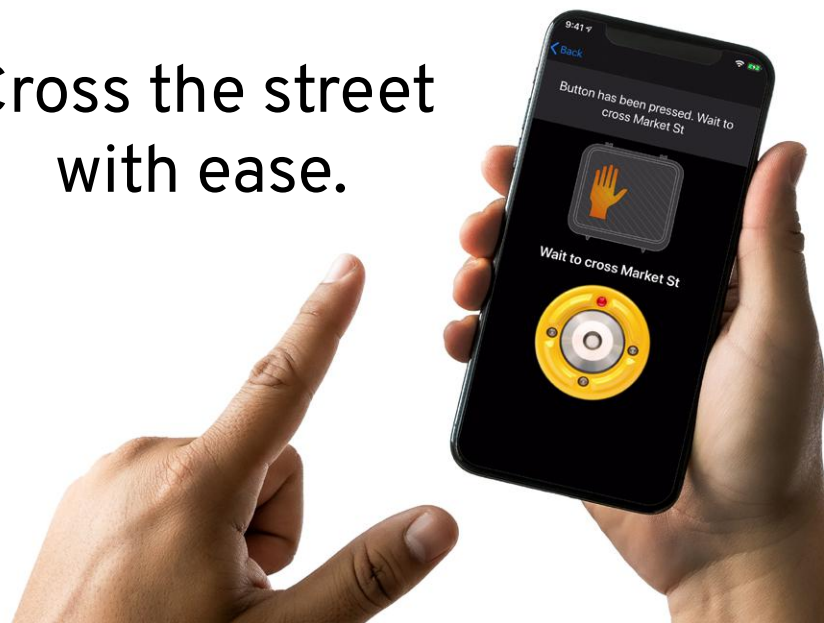
Sincerely,



POLARA

APS, meet PedApp®

Cross the street
with ease.



Connect to APS with your phone!

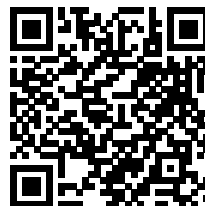
Watch
PedApp® video



Scan here to download PedApp®

Google Play Store

Apple App Store



Download APS
request letter



iNS APS with Bluetooth® and PedApp®

Designed to replace existing pushbuttons and provide accessible crossing information.

- APS provides signal information in multiple formats to assist vision and hearing impaired pedestrians.
- APS makes an audible **Locate Tone** to alert pedestrians to the presence of the button.
- The raised tactile arrow on the button points in the direction of the crosswalk.
- When the button is pushed, an audible **Wait** message plays.
- An extended button push (1-second hold) can provide more audible information such as the street name to be crossed and the direction of travel.
- When the “Walk” signal turns on, the pushbutton arrow vibrates, and an audible indication plays – either a **Speech Message** or a **Rapid Percussive Tone**.
- When “Don’t Walk” cycle is on, the button returns to playing the **Locate Tone**.



PedApp® – Free smartphone app that works with Polara APS to offer additional information about the intersection as the pedestrian approaches, allows activation of the crossing button, and provides Don’t Walk, Walk, Clearance, and (optional) countdown messages. Works with Text-To-Speech.

Traffic Agencies – Our iNS APS may be configured for 2 wire or 3 wire setups, and both may be programmed wirelessly via Apple® iOS app, Microsoft® PC app, and Android® app. Touchless option available. Visit Polara.com for details.



Features Bluetooth wireless connectivity for programming.



POLARA.COM 903-366-0300

ISO 9001:2015 Certified Made in USA

© Polara. All rights reserved. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Polara is under license.

v.20221024